

Date: 16 sept, 2025.

Upcoming Short Courses at RIM

Join us this October for a series of **hands-on, face-to-face trainings** designed to equip professionals with practical skills in AI, automation, and creative problem-solving. Whether you're new to AI or looking to enhance public service delivery, these workshops are tailored to help you work smarter and lead change.

1. Work Smarter with AI: Practical Skills for Workplace Efficiency

Dates: October 16–17

Duration: 2 days | **Mode:** Face-to-face with hands-on activities

Fees: 4050 per participant (inclusive of refreshment)

Who it's for: Beginners and professionals with limited AI experience

Unlock the power of AI tools to simplify tasks, save time, and boost productivity. This course demystifies AI through real-world examples and interactive exercises—no technical background required.

Note: An **advanced training on AI and workplace efficiency** will be announced soon for participants seeking deeper skills and expanded applications.

2. Practical Application of AI and Robotic Process Automation

Dates: October 20–21

Duration: 2 days | **Mode:** Face-to-face with hands-on activities

Fees: 4700 per participant (inclusive of refreshment)

Learn how to automate repetitive, rule-based workflows using AI and RPA. Ideal for professionals seeking to streamline operations and reduce manual workload in office environments. Tailored for everyday users and not IT specialists.

3. Design Thinking for Excellence in Public Service Delivery

Dates: October 22–24

Duration: 3 days | **Mode:** Face-to-face with hands-on activities

Fees: 9800 per participant (inclusive of refreshment)

Transform challenges into innovative solutions through collaborative creativity. This course introduces design thinking frameworks tailored for public service professionals committed to innovating citizen experiences.

Contact: palmo_thinley@rim.edu.bt for registration.