

**Date: 16 sept, 2025.**

### **Upcoming Short Courses at RIM**

Join us this October for a series of **hands-on, face-to-face trainings** designed to equip professionals with practical skills in AI, automation, and creative problem-solving. Whether you're new to AI or looking to enhance public service delivery, these workshops are tailored to help you work smarter and lead change.

#### **1. Work Smarter with AI: Practical Skills for Workplace Efficiency**

**Dates:** October 16–17

**Duration:** 2 days | **Mode:** Face-to-face with hands-on activities

**Fees:** Nu. 3200 per participant (for 2 days inclusive of lunch)

**Who it's for:** Beginners and professionals with limited AI experience

Unlock the power of AI tools to simplify tasks, save time, and boost productivity. This course demystifies AI through real-world examples and interactive exercises—no technical background required.

**Note:** An **advanced training on AI and workplace efficiency** will be announced soon for participants seeking deeper skills and expanded applications.

#### **2. Practical Application of AI and Robotic Process Automation**

**Dates:** October 20–21

**Duration:** 2 days | **Mode:** Face-to-face with hands-on activities

**Fees:** Nu. 3200 per participant (for 2 days inclusive of lunch)

Learn how to automate repetitive, rule-based workflows using AI and RPA. Ideal for professionals seeking to streamline operations and reduce manual workload in office environments.

#### **3. Design Thinking for Excellence in Public Service Delivery**

**Dates:** October 22–24

**Duration:** 3 days | **Mode:** Face-to-face with hands-on activities

**Fees:** Nu. 9600 per participant (for 3 days inclusive of lunch)

Transform challenges into innovative solutions through collaborative creativity. This course introduces design thinking frameworks tailored for public service professionals committed to innovating citizen experiences.

**Contact:** [palmo\\_thinley@rim.edu.bt](mailto:palmo_thinley@rim.edu.bt) for registration.